

Protect yourself from the unknown high cost of future repairs with the

Service Contract:

	2005	Future
Refrigerator	\$1,050	\$1,200+
Air Conditioning	\$1,600	\$1,800+
Water Heater	\$600	\$850+
Range & Oven	\$500	\$1,200+
Furnace Heating System	\$1,400	\$1,700+
Auxiliary Power Plant/Generator	\$1,450	\$1,800+
Suspension	\$800	\$1,350+
Brakes	\$450	\$850+

A company and reputation you can count on.

Since 1985, Phoenix American has grown to be one of the largest independent service contract administrators in the United States. Your Recreational Vehicle Elite Service Contract is 100% insured by a member company of the Nationwide® Insurance group, which has over \$147 billion in assets and is rated by A.M. Best as A+ (Superior). This partnership means that Phoenix American has the financial stability and history to provide you with protection today and in the years to come.

Phoenix American offers service contract programs that not only protect and care for your Travel Trailer, but also include special benefits that can make your travel experience and overall life easier and more hassle free. We have a reputation for paying attention to not only customers' Travel Trailer, but to customers as well.

Ask your dealer today about a Phoenix American Recreational Vehicle Elite Service Contract. You and your trailer deserve the very best. You deserve Phoenix American.

Honesty. Integrity. Responsibility.

PHOENIX AMERICAN
RV Elite Travel Trailer
 Service Contract Program



Administered by:
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 (800) 297-0256

www.phoenixamerican.com
 FL License #60050

Note: This is not a contract and the contents of this brochure are limited by its size. The contract is the Recreational Vehicle Elite Service Contract agreement and all benefits described are subject to the terms of said contract. **Remanufactured or used parts may be used in certain instances.**

Exclusionary Diamond Coverage*

SUSPENSION (Front and Rear)

All components including but not limited to:
Wheel bearings; stabilizer shaft, linkage and bushings; coil and leaf springs; shackles and shackle bushings; height sensor; compressor; lines and bags; rubber suspension systems and air dryer.

BRAKES

All components including but not limited to:
Metal lines and fittings; clips, springs and retainers; self-adjusters; and rear actuators.

CHASSIS FRAME

All components including but not limited to:
Metal only.

WATER HEATER

All components including but not limited to:
Burner assembly tank; thermostat; thermocoupler; gas valve; heating elements; fittings; connections; electronic ignition assembly; wiring harness; control panel; switches and PC board.

WASTE SYSTEM

All components including but not limited to:
Shower; toilet; sink(s); holding tanks; gate valves; fittings and connections.

FRESH WATER SYSTEM

All components including but not limited to:
Water pump; compressor; water tank; water lines; traps; fittings; connections and faucets.

AIR CONDITIONING (Roof mounted 110V or central):

All components including but not limited to:
Compressor; condenser, evaporator; accumulator; expansion valve; capacitors; relays; thermostat; heat strips; heat pump; control panel; switches; receiver-dryer; blower motor fans; fans; bathroom vent motor; high/low cut off switch; pressure cycling switch; electronic module and PC boards.

RANGE AND OVEN

All components including but not limited to:
Burner assembly; thermostat; thermocoupler; burner valves; microwave oven; convection oven; power hood; fittings; connections; ignition assembly and PC Board.



L.P. GAS/PROPANE SYSTEM

All components including but not limited to:
Regulators; gas bottles (except valves and gauges); mounting brackets; pigtailed; gas lines; fittings; connections and automatic shut-off system.

HEATING SYSTEM

All components including but not limited to:
Furnace ignitor; burner assembly; thermocoupler; gas valve; thermostat; blower motor; heatpump; heat strips; fan motor; fans; fittings; connections and ducts; ductwork and PC board.

REFRIGERATOR

All components including but not limited to:
Thermostat; thermocoupler; 2 or 3-way cooling unit; burner assembly; ignitor; control panel; switches; fittings; connections and PC board.

AUXILIARY POWER PLANT/GENERATOR

All components including but not limited to:
Factory Installed, or Factory Approved Dealer Installed: All internally lubricated parts of the Power plant engine; starter; switches; hour meter; voltage regulator; power converter; inverter; PC boards; interior monitor/control panel; generator assembly; cylinder block and head if damaged by the failure of an internally lubricated part.

POWER STEP COVERAGE

All components including but not limited to:
Power step motor and power step control module and interior monitor/control panel.

AUDIO SYSTEM

All components including but not limited to:
Factory Installed, or Factory Approved Dealer Installed: The following non-in dash components; stereo receiver; compact disc player and cassette player (excluding speakers).

AWNING MOTOR

All components including but not limited to:
Factory Installed, or Factory Approved Dealer Installed.

Features:

TOWING REIMBURSEMENT:

Reimbursement up to \$300 per occurrence for towing expenses resulting from the failure of a covered part. A \$500 Towing Option is available to upgrade from the standard \$500 reimbursement limit.

TRAVEL EXPENSES:

Reimbursement up to \$125 per day (up to \$325 per occurrence) for lodging and meal expenses when covered repairs are required more than 100 miles from your home.

ROAD SERVICE:

Reimbursement up to \$75 for emergency onsite calls due to failure of a covered part.

FUTURE CONTRACT RENEWAL OPTION:

As your RV Elite Service Contract nears expiration, you can purchase another contract to continue coverage on your trailer.

*See the Phoenix American Recreational Vehicle Elite Service Contract for complete details concerning non-covered parts, terms, conditions and exclusions.